

Resource Definition

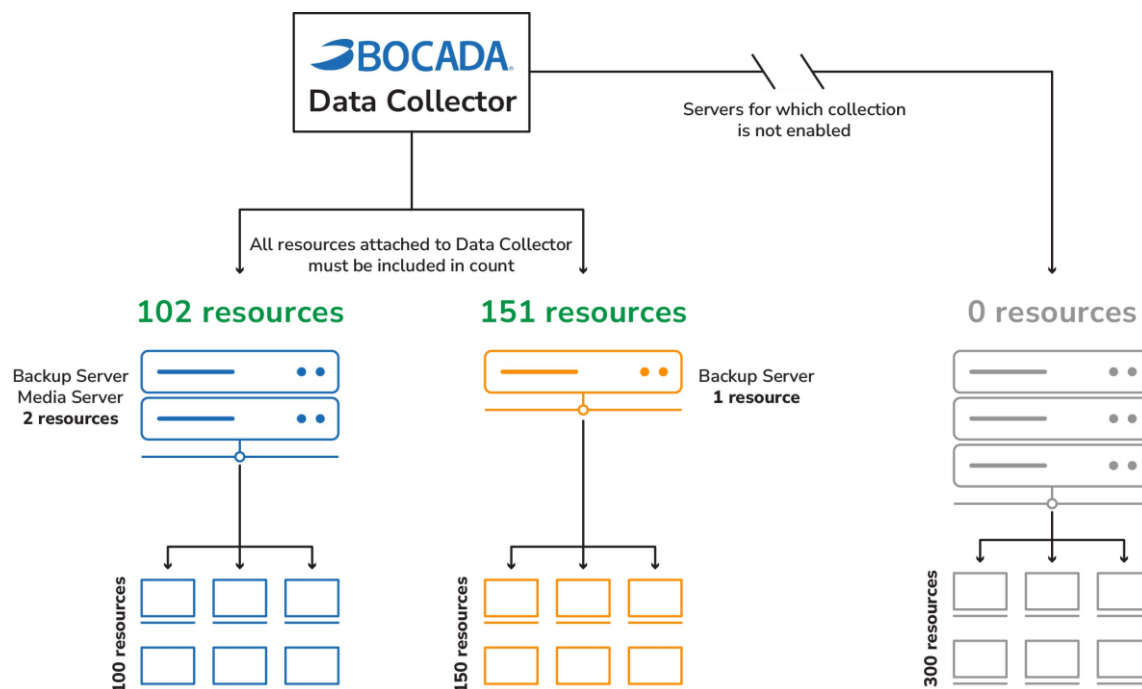
Bocada licenses its software based on the number of **Resources** that are being monitored (see the *Bocada Enterprise Terms & Conditions*, or *Bocada Cloud Terms & Conditions* documents).

Resources are things that are being protected and reported on and can include: the backup server, physical servers, VMs, object storage, cloud resources, clients, and endpoints.

Only assets that are connected to a Backup Application and generate a success, a failure or a missed job are considered **Resources**. Inventory resources or objects that are not connected to a Backup Application are not counted as Resources.

Bocada Enterprise

Resources that are collected by the Bocada Data Collector with backup activity during the previous 35 days are included in the total license count. See diagram below for an illustration of this concept.



Bocada Cloud

Bocada Cloud counts unique Resources monitored through a connection to a backup application during each monthly billing cycle.

Resource Definitions by Backup Application

This table defines what Bocada considers a *Backup Resource* and/or *Endpoint Resource* based on the connected Backup Application being monitored. Terminology can vary across different backup applications, and the following describes what most frequently counts as Backup & Endpoint Resources within the Bocada platforms.

Backup Application	Backup Resource	Endpoint Resource
Acronis Cyber Protect	Client	<ul style="list-style-type: none"> • Workstations & Mobile Devices • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams
Acronis Cyber Protect Cloud	Client	<ul style="list-style-type: none"> • Workstations & Mobile Devices • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams
Arcserve Backup	Client, VM, Media Server	N/A
Arcserve UDP	Client, VM, Media Server	<ul style="list-style-type: none"> • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams
Avamar	Client, VM, Physical Server, etc.	
AWS Backup	See below	N/A
AWS DynamoDB	Table	N/A
AWS EBS	EC2 Instance, EBS Volume (if Unattached)	N/A
AWS EFS	File System	N/A
AWS FSx	File System	N/A
AWS RDS	DB	N/A
AWS Redshift	Cluster	N/A
AWS S3 Storage	Bucket	N/A
AWS Storage Gateway	Volume Gateway	N/A
Axcient x360 Recover	Client, VM	
Azure Backup	See below	N/A
Azure Cosmos DB	DB Account	N/A

Azure Recovery Services Vault	Backup Items: VM, Hana DB, SQL DB, Azure File (Share)	N/A
Azure SQL Database	DB	N/A
Azure SQL Managed Instance	DB	N/A
Azure Web App	App	N/A
Cohesity Data Protect	VM, Physical Server	<ul style="list-style-type: none"> • Workstations & Mobile Devices • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams • Google Workspace
Cohesity Helios	VM, Physical Server	N/A
Commvault	Client computer, VM	<ul style="list-style-type: none"> • Workstations & Mobile Devices • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams
Commvault Metallic	Client computer, VM	<ul style="list-style-type: none"> • Workstations & Mobile Devices • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams • Salesforce
Cove Data Protection	VM, Server	<ul style="list-style-type: none"> • Workstations & Mobile Devices • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams
Datto SaaS Protection	N/A	<ul style="list-style-type: none"> • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams • Google Workspace
Dell APEX	VM, Server, NAS Volume, Database Server, CloudCache	N/A
Dell Avamar	Client, VM, physical server, etc.	N/A
Dell Data Domain	MTree	N/A
Dell Networker	Client, VM, Media Server	N/A
Dell PowerProtect Cloud Snapshot Manager	VM, Cloud instance	N/A
Dell PowerProtect Data Manager	Client, VM	N/A
Druva inSync	N/A	<ul style="list-style-type: none"> • Workstations & Mobile Devices

		<ul style="list-style-type: none"> • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams • Google Workspace • Salesforce
Druva Phoenix	VM, Server, DB, NAS Share	N/A
Google Cloud	See below	N/A
EC2	VM	N/A
Cloud SQL	DB	N/A
Kubernetes	Cluster	N/A
Spanner / Spanner Export	DB	N/A
HYCU Protege	VM, Application, Share	N/A
IBM Storage Protect	Node, VM	N/A
IBM Storage Protect Plus	VM	N/A
LiveVault	Computer, Appliance	N/A
Microfocus Data Protector	Client systems, VM, Media Server	N/A
Microsoft Azure Backup Server	Client/Server, VM, Media Server	N/A
Microsoft DPM	Client/Server, VM, Media Server	N/A
NetApp ONTAP	NAS Device, Volume, VM	N/A
NetApp SnapCenter	VM, Database, Data Store, File System	N/A
Microsoft SQL Server	SQL Server Instance	DB
Nutanix	VM	N/A
OpenText Data Protector	Client	N/A
Oracle Cloud Infrastructure	Block Volumes, Databases	N/A
Oracle Enterprise Manager	Host	N/A
Oracle RMAN	DB, Oracle Catalog Server	N/A
Redstor	VM, Server	<ul style="list-style-type: none"> • Workstations & Mobile Devices • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams • Google Workspace
Rubrik	VM, Physical Server, NAS Share, Managed Volume, Database Server, EC2 Instance	N/A
Synology Active Backup for Business	VM, Physical Server, File Server	<ul style="list-style-type: none"> • Workstations & Mobile Devices

		<ul style="list-style-type: none"> • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams • Google Workspace
Synology Hyper Backup	Client, VM	N/A
Veeam Agent	Agent	N/A
Veeam Backup & Replication	VM, Agent, File Copy Host	N/A
Veeam Backup for M365	N/A	<ul style="list-style-type: none"> • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams
Veeam Service Provider Console	VM, Agent, File Copy Host	N/A
Veritas Backup Exec	Client, VM, Media Server	<ul style="list-style-type: none"> • M365 Users – includes Exchange mailboxes, OneDrives, etc. • M365 SharePoint sites • M365 Teams • Google Workspace • Salesforce
Veritas NetBackup	Client, VM, Media Server	N/A
Zerto Backup & DR	VM	N/A
GAP (General Application)	Dependent/User-Defined	N/A

FAQ

Q: What happens if we are backing up the same resource with two different backup servers?

A: For customers who want reporting and monitoring of replications and/or backups done on the same resource by two different backup servers, that resource is counted twice. A fee is incurred for each resource being monitored and reported on through a backup server by the Bocada platform. See the diagram below for further illustration.

