



## Case Study: Small Business Financial Services Company

### Challenges

- Solved the following operational challenges with their Bocada Data Protection Service Management solution:
  - Needed to reduce time for administrative tasks
  - Needed to improve overall backup results
- This organization has the following backup requirements:
  - SLAs in place related to backup success rates

### Environment

- Use the following data protection applications:
  - Symantec NetBackup
- Manage greater than 20,000 backup jobs per month (more than 700 per day).
- Manage between 250 to 1,000 backup servers and clients with the Bocada.

### Benefits

- Realized an increase in backup success rates by greater than 50%.
- Realized the following benefits by using Bocada:
  - Improved backup success rates
  - Lowered administrative costs for managing backups
  - Responded more quickly to audits requests

Source: TechValidate Survey of a Small Business Financial Services Company

