

Challenges

- Faced the following operational challenges prior to implementing their Bocada Data Protection Service Management solution:
 - Needed to reduce time for administrative tasks
 - Needed to improve overall backup results
 - Needed to improve SLA performance
 - Needed to more easily publish reports to stakeholders
 - Needed to improve data protection of critical corporate information
 - Needed quicker response to audit requests
 - Needed to improve capacity planning for backup needs
 - Needed to improve recovery rates
- This organization has the following backup requirements:
 - To publish reports on backup results to stakeholders
 - SLAs in place related to backup success rates

Environment

- Use the following data protection applications:
 - IBM TSM
- Manage between 5,000 to 10,000 backup jobs per month (between 160- 300 per day).
- Manage between 2,000 to 3,500 backup servers and clients with the Bocada.

Benefits

- Realized an increase in backup success rates by greater than 20%.
- Realized the following benefits by using Bocada:
 - Improved backup success rates
 - Lowered administrative costs for managing backups
 - Identified areas for policy improvements
 - Improved the ability to meet SLAs
 - Improved recoverability rates
 - Responded more quickly to audits requests

Testimonials

“Bocada gives me the ability to view my whole environment with a click of a button. This allows us to focus our efforts on the issues, while not having to go to 11 different backup servers to get the same information, this saves us time and money!!!”